MR TRAMPOLINE PTY LTD LIMITED LIFETIME WARRANTY

Effective for all purchases on or after 1 November 2025 Mr Trampoline Pty Ltd – Melbourne, Victoria

Mr Trampoline Pty Ltd provides the following Limited Lifetime Warranty to the original purchaser of its trampoline products (the "Product"). This warranty is designed to provide fair and reliable protection against manufacturing defects while clearly excluding damage arising from misuse, neglect, or failure to follow the supplied care and maintenance instructions.

1. WHAT THIS WARRANTY COVERS

Mr Trampoline warrants that the Product will be free from manufacturing defects in materials and workmanship for the lifetime of the Product when it is used under normal residential conditions and in full accordance with the assembly, installation, use, and maintenance instructions supplied.

"Lifetime of the Product" means the period commencing on the date of original purchase and ending when the Product is no longer reasonably usable for its intended purpose due to normal wear and tear (and not due to any manufacturing defect).

Specific Manufacturers' Warranties

- **30 years on the frame, legs, galvanised structural components, and stainless steel hanger clips.**
- **5 years on rubber surrounds.**
- **8 years on the bounce bed (mat).**

Maintenance Requirement To maintain UV resistance and maximise the lifespan of the bounce bed in Australia's harsh sunlight, the bounce bed must be re-coated with Mr Trampoline's rubberised mat paint every 3 years (or more frequently depending on usage and wear). Full maintenance guides are available at www.mrtrampoline.com.au. Adherence to this maintenance schedule is a condition of this warranty.

Remedies In the event of a covered manufacturing defect, Mr Trampoline will, at its sole discretion, repair or replace the defective component with an equivalent part.

2. WHAT IS NOT COVERED (EXCLUSIONS AND LIMITATIONS)

This warranty does not apply to:

- Normal wear and tear, including fading, surface rust, spring stretch, or UV deterioration of the painted bed and rubber surrounds.
- Gradual UV fading or embrittlement of the bounce bed resulting from direct sunlight exposure (considered normal wear).

- Damage caused by misuse, abuse, accidents, animals, fire, heat, or improper assembly or installation.
- Cuts or damage from sharp objects.
- Use of equipment such as skis, snowboards, scooters, skateboards, bicycles, or any other items not intended for the trampoline.
- Commercial, rental, institutional, or non-residential use (refer to the separate Commercial Use Guarantee).
- Modifications or repairs carried out by unauthorised parties.
- Any failure to follow the supplied safety, assembly, or maintenance instructions.
- Consequential or incidental damages.
- Acts of God or environmental factors beyond normal outdoor use.

Important Note: Failure to adhere to the recommended maintenance schedule (including timely repainting) will void coverage for the bounce bed.

3. STATUTORY RIGHTS (AUSTRALIAN CONSUMER LAW)

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. This warranty is in addition to (and does not limit) those statutory guarantees.

4. TRANSFERABILITY

This warranty applies only to the original purchaser and is non-transferable.

5. GOVERNING LAW

This warranty is governed by the laws of Victoria, Australia. Any disputes will be resolved by binding arbitration in Melbourne under the rules of the Australian Disputes Centre.

COMMERCIAL USE GUARANTEE

1. WHAT THIS GUARANTEE COVERS

Mr Trampoline provides this Commercial Use Guarantee to the original purchaser for trampolines used in any non-residential setting, including but not limited to schools, clubs, gymnastics and training venues, therapy and institutional settings, and commercial trampoline venues, subject to the same conditions as the residential Limited Lifetime Warranty above. Which bounce bed term applies is determined by the venue policy actually enforced, not by the type of organisation.

Specific Manufacturers' Warranties

- 30 years on the frame, legs, galvanised structural components, and stainless steel hanger clips.
- 5 years on rubber surrounds and springs.
- 8 years on the bounce bed for approved gymnastics venues, including school and club gymnasiums, which must strictly adhere to the gymnastics venue policy: no shoes, jewellery, watches, or street clothing — proper gymnastics attire only.
- 4 years on the bounce bed for all other venues, being those where street clothing, jewellery, and a higher potential for misuse are permitted (e.g., Bounce Inc.-style facilities).

Maintenance Requirement For full coverage under this guarantee, the bounce bed must be re-coated with Mr Trampoline's rubberised mat paint annually. This is a strict condition of the Commercial Use Guarantee. Full maintenance guides are available at www.mrtrampoline.com.au.

Remedies Mr Trampoline will, at its sole discretion, repair or replace any component found to have a manufacturing defect.

2. WHAT IS NOT COVERED (EXCLUSIONS AND LIMITATIONS)

The exclusions and limitations are identical to those listed in Section 2 of the Limited Lifetime Warranty above. In addition, any deviation from the approved venue policies or maintenance requirements will void the guarantee for the bounce bed.

3. STATUTORY RIGHTS (AUSTRALIAN CONSUMER LAW)

Refer to Section 3 of the Limited Lifetime Warranty.

4. TRANSFERABILITY

This guarantee applies only to the original purchaser and is non-transferable.

5. GOVERNING LAW

Refer to Section 5 of the Limited Lifetime Warranty.

Contact For warranty claims, questions, or to arrange maintenance supplies:
info@mrtrampoline.com.au | (03) 9571 5711

Mr Trampoline – Australian made since 1949. Premium Bounce. Ultimate Flight.

This document supersedes all previous warranty statements. Please retain your proof of purchase.